



STEP 1: Reset process

If you don't remember your password click on **"Forgot your password"** and follow the reset process

Forgot your password?

Login or email

[Send me reset password instructions](#) [Back to log in](#)

Fill in "Login or email" field, and click on **"Send me reset password instructions"**.

You will receive an email with instructions about how to reset your password in a few minutes.

Forgot your password?

Login or email

[Send me reset password instructions](#) [Back to log in](#)

Check your email box, and click on the link included in our email.

You will receive an email with instructions about how to reset your password in a few minutes.

Enter your new password below

Password

Confirm password

[Change](#) [Back to log in](#)

[Traffic Factory] Reset password instructions Inbox x

Traffic Factory do-not-reply@trafficfactory.biz via sendgrid.net
to me ▾

Hello Traffic Factory!

Someone has requested a link to change your password, and you can do this through the link below which is only valid for 24 hours:

Change my password : <https://main.trafficfactory.biz/users/password/edit/a96593039f194b508ed02833caf9aa09>

If you didn't request this, please ignore this email.

Your password won't change until you access the link above and create a new one.

Regards,

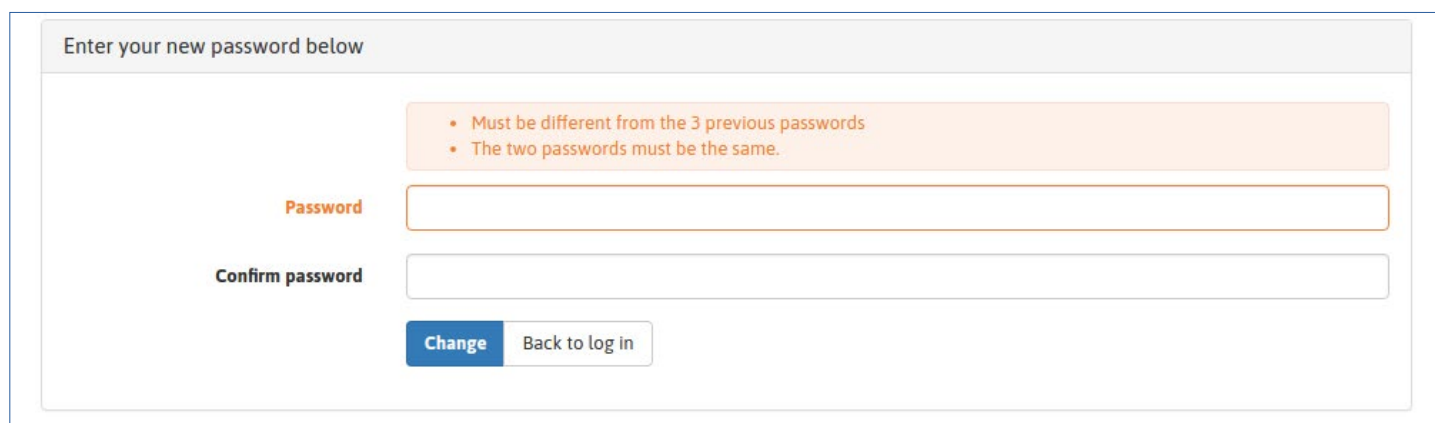
The TrafficFactory Team
<http://trafficfactory.biz>

Fill the fields “**Password**” and “**Confirm password**” with your new password.

→ Your password **must contain 10 characters with at least 1 number, 1 lowercase letter, 2 different uppercase letters, and 1 special characters.**

→ Your password confirmation **must be the same as the first password entered in the previous field.**

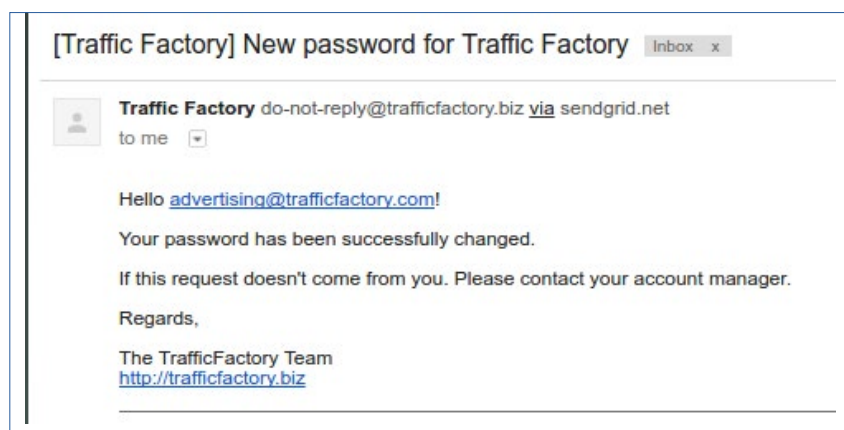
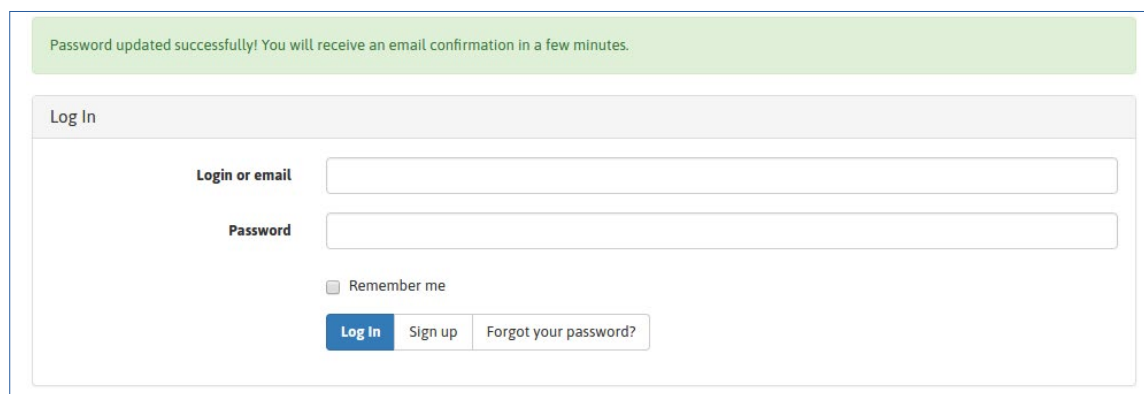
Make sure your new password is different from the last 3 ones recorded.



Once your new password is entered in the 2 fields, click on “**Change**”.

STEP 2: Congratulations!

You have successfully changed your password, and you can access again to our platform here: https://main.trafficfactory.biz/users/sign_in



If your account has not yet been approved and activated, please follow our procedure: [HOW TO ACTIVATE MY ACCOUNT](#)

