

# Password reset process



## 1 Reset process

If you don't remember your password click on **"Forgot your password"** and follow the reset process

Forgot your password?

Login or email

[Send me reset password instructions](#) [Back to log in](#)

Fill in "Login or email" field, and click on **"Send me reset password instructions"**.

You will receive an email with instructions about how to reset your password in a few minutes.

Forgot your password?

Login or email

[Send me reset password instructions](#) [Back to log in](#)

Check your email box, and click on the link included in our email.

You will receive an email with instructions about how to reset your password in a few minutes.

Enter your new password below

Password

Confirm password

[Change](#) [Back to log in](#)

[Traffic Factory] Reset password instructions [\[Revoke\]](#)

**Traffic Factory** do-not-reply@trafficfactory.biz via sendgrid.net  
to me

Hello Traffic Factory!

Someone has requested a link to change your password, and you can do this through the link below which is only valid for 24 hours:  
Change my password : <https://main.trafficfactory.biz/users/password/edit/ra96593039f194b50Re02833cafaa09>

If you didn't request this, please ignore this email.

Your password won't change until you access the link above and create a new one.

Regards,  
The TrafficFactory Team  
<http://trafficfactory.biz>

Fill the fields **"Password"** and **"Confirm password"** with your new password.

- Your password **must contain 10 characters with at least 1 number, 1 lowercase letter, 2 different uppercase letters, and 1 special characters.**
- Your password confirmation **must be the same as the first password entered in the previous field.**

Make sure your new password is different from the last 3 ones recorded.

Enter your new password below

**Must be different from the 3 previous passwords**  
**The two passwords must be the same.**

Password

Confirm password

[Change](#) [Back to log in](#)

Once your new password is entered in the 2 fields, click on **"Change"**.

## 2 Congratulations!

You have successfully changed your password, and you can access again to our platform here:  
[https://main.trafficfactory.biz/users/sign\\_in](https://main.trafficfactory.biz/users/sign_in)

Password updated successfully! You will receive an email confirmation in a few minutes.

Log In

Login or email

Password

Remember me

[Log In](#) [Sign up](#) [Forgot your password?](#)

[Traffic Factory] New password for Traffic Factory [\[Revoke\]](#)

**Traffic Factory** do-not-reply@trafficfactory.biz via sendgrid.net  
to me

Hello [advertising@trafficfactory.com](mailto:advertising@trafficfactory.com)!

Your password has been successfully changed.

If this request doesn't come from you. Please contact your account manager.

Regards,  
The TrafficFactory Team  
<http://trafficfactory.biz>

If your account has not yet been approved and activated, please follow our procedure below:

### HOW TO ACTIVATE MY ACCOUNT

Your account is waiting for approval.